

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Carey E. Garibay et al.

Appln. No.: 10/664,473

Confirm. No.: 4342

Filed: September 17, 2003

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION ALLOWING
SOFTWARE VERSION UPGRADE AND
DOWNGRADE

PATENT APPLICATION

Art Unit: 3621

Examiner: Charles C. Agwumezie

Customer No. 80548

RESPONSE TO FINAL OFFICE ACTION UNDER 37 C.F.R. § 1.116

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Final Office Action of November 18, 2008, please amend the above-identified application as follows:

Amendment to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 24 of this paper.